

## **Refund & Cancellation Policy**

Tuition India aims at providing the most useful knowledge sharing platform for students and teachers.

## Our refund policy is as simple as it can get:

- Fees once paid through the payment gateway shall not be refunded other than the technical error.
- However, he/she wishes to seek refund of the amount, he/she would be refunded net the amount, after deduction of Payment Gateway charges or any other charges.
- Tuition / Classes: if you want to cancel the transaction (for any reason), we will cheerfully issue a full refund before the tuition or class would start.
- No refund will be initiated once the tuition or class started.
- Refunds will be initiated within 15 days from the date your request.
- All refund will be made manually through cheques/ Banker's Cheques and transaction costs (if any) will be borne by the payer. There will be no electronic reversal/refund of payments.

## To Request a Refund:

Send an email to <a href="mailto:support@tuitionindia.in">support@tuitionindia.in</a> with the mentioned details below:

- Subject: Request for refund <details of Tuition / Class>
- Include Transaction details of in the body
- Reason for cancellation / refund

If you are not happy with our service, please do let us know your reasons. Do give us a chance to improvise on our services by sharing your valuable feedback.